



Purpose

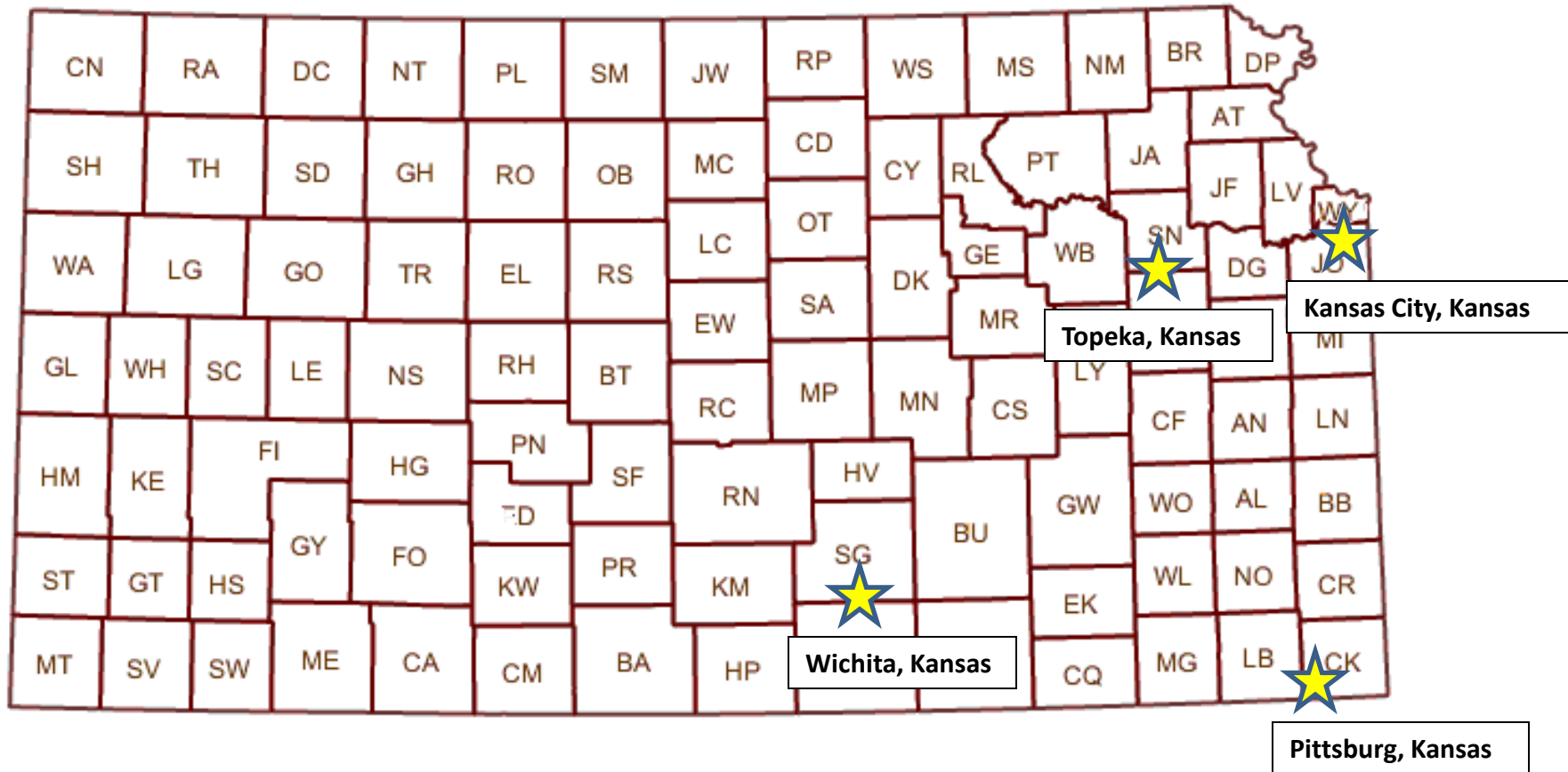
- Critical to understand supports and challenges affecting parent participation in services
 - Perceived access to and understanding of home visiting services in their communities;
 - Key strategies that would facilitate and encourage participation in home visiting services; and
 - Reasons for choosing or not choosing to participate in home visiting programs



Parent Participation

- Former and current participants in home visiting services and high-risk families who choose not to receive services
- Four parent focus groups
 - 52 participants

Parent Focus Groups



Logistics

- Community partners as hosts
- Responsive to parent schedules and needs
 - Evenings and weekend
 - Bilingual
 - Child care
 - Light refreshments

Interview Protocol

- If enrolled in services, what were the difficulties you faced in getting services?
 - How did you manage to fit them into your schedule?
- If you are not enrolled in services, why did you choose not to?
 - What was the journey to get or not get services?
 - What would have changed your mind?
- What was your understanding of HV services prior to receiving them?
 - How do you feel about them after?
 - Did the services you received meet your expectations?
- How did you learn about HV services?

Interview Protocol (continued)

- What did you most appreciate about what a HV worker did?
 - What did you least appreciate about what a HV worker did?
- What would make it easier to invite someone (like a home visitor) into your home?
- How did HV assist you in receiving other community services?
 - What worked and what didn't?
 - Did you receive any follow-up calls if you were referred to other services?
 - Are there services within HV that you wished you had received but didn't?

Interview Protocol (continued)

- Who do you get parenting information from?
- What special things did HV staff do to involve the entire family (fathers, extended family members)?
 - Is there anything HV staff could have done to involve the entire family but didn't?
- What would the ideal HV program look like?
 - How long should it be?
 - How often?
- What you do need that you are not currently getting ?



Parent Perspectives

- Waiting lists with limited or no access to other services while waiting
- No services available once child turns 3
- Eligibility criteria—many families needing services don't qualify
- Need for more regular visits (intensity and frequency)
- Need for more systematic way of finding out about services
- Misperceptions about services & fear of punitive action

Questions?

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